## General Catering Assistant Person Specification

| Attributes                         | Essential  | Desirable   | Assessment method                                     |
|------------------------------------|--|---|---|
| Education and qualifications       | No Formal qualification  | <ul><li>REHIS Elementary food hygiene certificate</li><li>Driver</li></ul>      | Application form Sight of Qualifications at interview |
| Knowledge                          | <ul><li>An understanding of Food Hygiene</li><li>An understanding of Health and<br/>Safety</li></ul>   | <ul> <li>To have worked in a<br/>Catering environment<br/>previously</li> </ul> | Application form<br>Interview                         |
| Skills and experience              | To be able to     Surpass the expectations of our customers (either students, staff and visitors)     Recognise opportunities for improvement in the level of service offered and act on them     Provide a professional standard of service   | To be able to illustrate how to provide 1 <sup>st</sup> class service           | Application form References Interview Task            |
| Personal skills and qualifications | <ul> <li>A commitment to Gordonstoun's unique educational ethos</li> <li>Flexible, with a can do attitude</li> <li>Someone who creates a positive and cooperative working environment</li> <li>Being on time</li> <li>Dressed in clean smart uniform</li> <li>Listening to instructions and advice</li> <li>Asking questions if unsure</li> <li>Being polite and respectful to customers and colleagues</li> <li>Being part of the Team</li> </ul> |   |   |
| Child protection                   | <ul> <li>Suitable to work with children</li> <li>A full PVG check will be completed on<br/>the successful candidate</li> </ul>   | Experience of working<br>with children or young people                          | References  |