HEALTH CARE ASSISTANT (HCA) PERSON SPECIFICATION:

Criteria for Selection	Essential Requirements	Desirable Requirements
Qualifications	 Good general education Meet and maintain the requirements for registration with the SSSC and/or NMC SVQ/NVQ level 2/3 in Health and Social Care or working towards achieving this Meeting and maintaining the requirements for registration with the SSSC and/or NMC 	 Customer services Diploma NVQ level 2/3 in health care
Experience	 Previous experience working as a Health Care Centre Assistant in a care or similar setting 	 School nursing, nursing and/or pastoral care experience
Skills	 Understand the need for, and able to maintain confidentiality of patient information and records at all times. Understanding of the Data Protection Act and GDPR Sound communication skills both written and verbal Understand the importance of Health and Safety Must be organised and able to prioritise their work Be able to work independently as required. Basic knowledge of Microsoft computer packages 	 Relevant experience within a health care (or similar) setting and can relate theory to practice. Attended INSET days related to health care.
Knowledge	 Maintain a high standard of personal behaviour and appearance 	
Other	 Promote teamwork and foster good working relations within the department and team. Courteous, helpful and professional Caring Able to use initiative and undertake duties with supervision Flexible and adaptable Enjoy being busy and is self motivated with high standards. 	 Qualification(s) and/or formal training in a pastoral environment.